

UltraCare™

**Stone, Tile & Grout
Care Solutions**



www.mapei.com

MAPEI®

ADHESIVES • SEALANTS • CHEMICAL PRODUCTS FOR BUILDING

SUPERIOR PRODUCTS



FULL-BREADTH PRODUCT LINES

MAPEI products offer complete installation system solutions to address all your flooring, tile and concrete restoration needs from a single source.

SUPERIOR-QUALITY PRODUCTS

MAPEI is an ISO 9001-2000 certified company. Our products are produced according to exacting standards, strictly adhering to process and procedural guidelines with documented compliance. This rigid production format is vigilantly followed to ensure that every product is produced uniformly from batch to batch.

PROFESSIONAL SUPPORT NETWORK

KNOWLEDGEABLE SALES FORCE

MAPEI brings you the largest, most highly trained sales force within the industry to serve your needs for product application/installation recommendations. Our sales representatives are focused on supporting you with product knowledge, product demonstrations, product information, marketing support elements and other relevant tools to help you generate sales.



TECHNICAL EXPERTISE

An in-house Technical Services Call Center responds to customers' telephone inquiries with answers to installation challenges in real time. In addition, Regional Technical Services Field Consultants provide field support, specializing in on-site employee training and jobsite product application oversight.



CUSTOMER SERVICE PLUS

MAPEI's standards for customer service are best-in-class. Our leadership includes such service innovations as:

- Customer-friendly, efficient processes
- One-call resolution
- Employee commitment to effective customer dialog



INNOVATIVE RESEARCH & DEVELOPMENT

Worldwide, more than 12% of MAPEI employees are involved in the development of new technologies and product innovations, keeping our customers at the forefront of the flooring industry. The company has taken the additional initiative of focusing its R&D efforts on environmentally sustainable solutions.



To remain on the cutting edge of innovation, MAPEI reinvests 5% of its annual revenues into researching and developing new products and technologies.



This corporate priority has produced such innovations as:

- Low-Dust Technology, which reduces dust by up to 90% during the pouring and mixing of cementitious products, thus contributing to a cleaner jobsite.
- BioBlock™ technology, which helps to protect select MAPEI products from mold and mildew.
- FastTrack Ready™ products, which reduce the required steps of an installation and/or perform more quickly than current technology.

BEST-BACKED™ WARRANTY PROGRAM

To bring it all together, MAPEI complements the industry's best products with simple, easy-to-understand requirements for comprehensive warranties – allowing you to build systems within desired warranty timeframes.



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Ultra Care Products

Product Name and Description		Ceramic tile	Porcelain tile	Flagstone	Granite	Grout	Polished limestone
Seal	<i>UltraCare Penetrating Plus SB Stone & Porcelain Tile Sealer</i>	●	●	●	●	●	●
	<i>UltraCare Penetrating Stone, Tile & Grout Sealer</i>	●	●	●	●	●	●
	<i>UltraCare Penetrating Plus Stone, Tile & Grout Sealer</i>	●	●	●	●	●	●
	<i>UltraCare Enhancing Stone Sealer</i>			●	●	●	●
	<i>UltraCare Enhancing Plus Stone Sealer</i>			●	●	●	●
	<i>UltraCare Grout Sealer</i>					●	
Finish	<i>UltraCare High-Gloss Stone Sealer & Finish</i>		Textured	●		●	
	<i>UltraCare Low-Sheen Stone Sealer & Finish</i>			●		●	
Clean	<i>UltraCare Everyday Stone & Grout Cleaner & Resealer</i>	●	●	●	●	●	●
	<i>UltraCare Everyday Stone, Tile & Grout Cleaner</i>	●	●	●	●	●	●
	<i>UltraCare Concentrated Tile & Grout Cleaner</i>	●	●	●	●	●	●
	<i>UltraCare Everyday Stone Clean & Polish</i>				●		●
	<i>UltraCare Abrasive Surface Cleaner</i>	●	●	●	●	●	●
	<i>UltraCare Heavy-Duty Stone, Tile & Grout Cleaner</i>	●	●	●	●	●	●
	<i>UltraCare Acidic Tile & Grout Cleaner</i>	●	●	●	●	●	
	<i>UltraCare Grout Refresh™ Pre-Cleaner</i>					●	
Problem Solve	<i>UltraCare Cement Grout Haze Remover</i>	●	●	●	●	●	
	<i>UltraCare Efflorescence Remover</i>	●	●	●		●	
	<i>UltraCare Epoxy Grout Haze Remover</i>	●	●	●	●	●	●
	<i>UltraCare Deep Stain Remover for Stone</i>			●	●	●	●
	<i>UltraCare Heavy-Duty Sealer & Coating Stripper</i>	●	●	●	●	●	●

Unpolished honed and textured limestone	Marble	Masonry	Saltillo / Terra cotta	Sandstone	Slate	Travertine
●	●	●	●	●	●	●
●	●	●	●	●	●	●
●	●	●	●	●	●	●
●	●	●		●	●	●
●	●	●		●	●	●
		●	Unglazed	●	●	
		●	Unglazed	●	●	
●	●		●	●	●	●
●	●		●	●	●	●
●	●		●	●	●	●
	Polished					Polished
●	●		●	●	●	●
●	●		●	●	●	●
●		●		●	●	
●	Unpolished	●		●	●	Unpolished
●	Unpolished	●		●	●	Unpolished
●	●	●	●	●	●	●
●	●	●		●	●	●
●	●	●	●	●	●	●



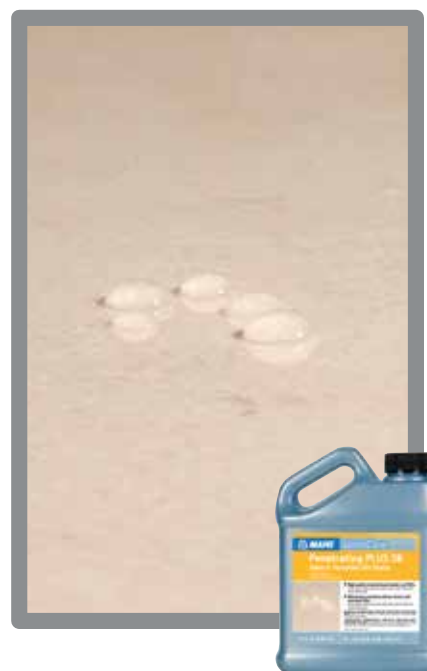
Penetrating Stone, Tile & Grout Sealer

UltraCare Penetrating Stone, Tile & Grout Sealer is an economical, natural-look, water-based penetrating sealer that protects against most common stains for all interior and exterior natural stone (marble, limestone, sandstone, slate, granite, travertine, etc.), unglazed ceramic tile, masonry and cement grout. The product contains no silicones and can also be used as a pre-grouting sealer.



Penetrating Plus Stone, Tile & Grout Sealer

UltraCare Penetrating Plus Stone, Tile & Grout Sealer is a premium, natural-look, water-based penetrating sealer that provides maximum protection against most common stains for all interior and exterior natural stone (marble, limestone, sandstone, slate, granite, travertine, etc.), unglazed ceramic tile, masonry and grout. The product can also be used as a pre-grouting sealer.



Penetrating Plus SB Stone & Porcelain Tile Sealer

Ultracare Penetrating Plus SB Stone & Porcelain Tile Sealer is a premium, natural-look, solvent-based penetrating sealer that uses VOC-exempt materials and will provide maximum protection against most common stains for all interior and exterior natural stone (marble, limestone, sandstone, slate, granite, travertine, etc.), unglazed porcelain and ceramic tiles, masonry, quarry tiles and cementitious grout. The product can also be used as a pre-grouting sealer.

	Product Code	Size
U.S.	00132000	Bottle: 1 U.S. qt. (946 mL)
	00153000	Jug: 1 U.S. gal. (3.79 L)
Canada	00132021	Bottle: 1 U.S. qt. (946 mL)
	00153021	Jug: 1 U.S. gal. (3.79 L)

	Product Code	Size
U.S.	00216000	Bottle: 1 U.S. pint (473 mL)
	00216000	Bottle: 1 U.S. qt. (946 mL)
	00253000	Jug: 1 U.S. gal. (3.79 L)
Canada	00216021	Bottle: 1 U.S. pint (473 mL)
	00232021	Bottle: 1 U.S. qt. (946 mL)
	00253021	Jug: 1 U.S. gal. (3.79 L)

	Product Code	Size
U.S.	00432000	Bottle: 1 U.S. qt. (946 mL)
	00454000	Jug: 1 U.S. gal. (3.79 L)
Canada	00432021	Bottle: 1 U.S. qt. (946 mL)
	00454021	Jug: 1 U.S. gal. (3.79 L)



Enhancing Stone Sealer

UltraCare Enhancing Stone Sealer is an economical, color-enhancing penetrating sealer that enhances the natural colors of stone and provides protection against most common stains. It is safe for use on all interior and exterior natural-stone surfaces such as marble, limestone, sandstone, slate, granite, travertine and cementitious grout. The product can also be used as a pre-grouting sealer.



Enhancing Plus Stone Sealer

Ultracare Enhancing Plus Stone Sealer is a premium, color-enhancing penetrating sealer that enhances the natural colors of stone and provides maximum protection against most common stains. It is safe for use on all interior and exterior natural-stone surfaces, such as marble, limestone, sandstone, slate, granite, travertine and cementitious grout. The product can also be used as a pre-grouting sealer.



Grout Sealer

UltraCare Grout Sealer is an affordable, water-based penetrating sealer that will provide protection against most common stains for sanded and non-sanded cementitious grout joints. It can also be used as a pre-grouting sealer.

	Product Code	Size
U.S.	00516000	Bottle: 1 U.S. pint (473 mL)
	00532000	Bottle: 1 U.S. qt. (946 mL)
	00554000	Jug: 1 U.S. gal. (3.79 L)
Canada	00516021	Bottle: 1 U.S. pint (473 mL)
	00532021	Bottle: 1 U.S. qt. (946 mL)
	00554021	Jug: 1 U.S. gal. (3.79 L)

	Product Code	Size
U.S.	00316000	Bottle: 1 U.S. pint (473 mL)
	00332000	Bottle: 1 U.S. qt. (946 mL)
	00353000	Jug: 1 U.S. gal. (3.79 L)
Canada	00316021	Bottle: 1 U.S. pint (473 mL)
	00332021	Bottle: 1 U.S. qt. (946 mL)
	00353021	Jug: 1 U.S. gal. (3.79 L)

	Product Code	Size
U.S.	00684000	Bottle: 8 U.S. oz. (237 mL)
	00632000	Bottle: 1 U.S. qt. (946 mL)
	00653000	Jug: 1 U.S. gal. (3.79 L)
Canada	00684021	Bottle: 8 U.S. oz. (237 mL)
	00632021	Bottle: 1 U.S. qt. (946 mL)
	00653021	Jug: 1 U.S. gal. (3.79 L)



High-Gloss Sealer & Finish

Ultracare High-Gloss Sealer & Finish is a one-step, water-based formula that provides a durable high-gloss finish and maximum stain resistance. This product can also be used as a pre-grouting sealer. For interior use only, *Ultracare* High-Gloss Sealer & Finish is non-yellowing and resistant to ultraviolet light.



Low-Sheen Sealer & Finish

Ultracare Low-Sheen Sealer & Finish is a one-step, water-based formula that provides a durable low-sheen satin finish and maximum stain resistance. This product can also be used as a pre-grouting sealer. For interior and exterior use, *Ultracare* Low-Sheen Sealer & Finish is non-yellowing and resistant to ultraviolet light.



Concentrated Tile & Grout Cleaner

UltraCare Concentrated Tile & Grout Cleaner is a highly concentrated neutral cleaner with a lemon scent for everyday use. When used regularly and per the directions, this biodegradable, neutral cleaner helps to maintain a variety of ceramic, porcelain and natural-stone surfaces as well as grout in pristine condition. In addition, it helps to prevent soap scum buildup and hard-water deposits.

	Product Code	Size
U.S.	00732000	Bottle: 1 U.S. qt. (946 mL)
	00753000	Jug: 1 U.S. gal. (3,79 L)
Canada	00732021	Bottle: 1 U.S. qt. (946 mL)
	00753021	Jug: 1 U.S. gal. (3,79 L)

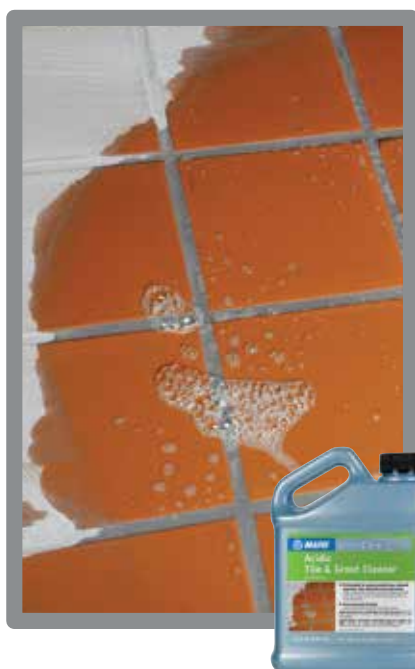
	Product Code	Size
U.S.	00832000	Bottle: 1 U.S. qt. (946 mL)
	00853000	Jug: 1 U.S. gal. (3,79 L)
Canada	00832021	Bottle: 1 U.S. qt. (946 mL)
	00853021	Jug: 1 U.S. gal. (3,79 L)

	Product Code	Size
U.S.	01132000	Bottle: 1 U.S. qt. (946 mL)
	01153000	Jug: 1 U.S. gal. (3,79 L)
Canada	01132021	Bottle: 1 U.S. qt. (946 mL)
	01153021	Jug: 1 U.S. gal. (3,79 L)



Heavy-Duty Stone, Tile & Grout Cleaner

UltraCare Heavy-Duty Stone, Tile & Grout Cleaner is a highly concentrated and high-alkaline cleaner and degreaser. This product is formulated to quickly remove most waxes, grease, oil, light soap scum, and stains from mildew and algae. It is quite effective at removing most factory-applied waxes and floor finishes, and is ideal for areas that have been neglected or subject to heavy use.



Acidic Tile & Grout Cleaner

UltraCare Acidic Tile & Grout Cleaner is a highly concentrated acidic cleaner formulated to remove cement grout haze, mortar residue, mineral deposits, rust stains and efflorescence from tile, concrete and masonry surfaces. It is also effective for removing hard-water stains, lime deposits and soap scum. This product contains no phosphates.



Abrasive Surface Cleaner

UltraCare Abrasive Surface Cleaner is a powerful, abrasive cleaner that is safe for use on a variety of ceramic, porcelain and natural-stone surfaces. This water-based, biodegradable formula is nontoxic and nonflammable, containing no VOCs or acids. Cleaning does not require letting the product stand on the surface. *UltraCare Abrasive Surface Cleaner* penetrates deep into dense surface pores and easily removes ground-in dirt, grime, rust stains and mineral deposits. This product is formulated to remove most factory-applied waxes and floor finishes as well as light cementitious and epoxy grout residue. It is excellent for use on heavily textured and hard-to-clean surfaces.

	Product Code	Size
U.S.	01332000	Bottle: 1 U.S. qt. (946 mL)
	01353000	Jug: 1 U.S. gal. (3.79 L)
Canada	01332021	Bottle: 1 U.S. qt. (946 mL)
	01353021	Jug: 1 U.S. gal. (3.79 L)

	Product Code	Size
U.S.	01432000	Bottle: 1 U.S. qt. (946 mL)
	01453000	Jug: 1 U.S. gal. (3.79 L)
Canada	01432021	Bottle: 1 U.S. qt. (946 mL)
	01453021	Jug: 1 U.S. gal. (3.79 L)

	Product Code	Size
U.S.	01532000	Bottle: 1 U.S. qt. (946 mL)
	01553000	Jug: 1 U.S. gal. (3.79 L)
Canada	01532021	Bottle: 1 U.S. qt. (946 mL)
	01553021	Jug: 1 U.S. gal. (3.79 L)



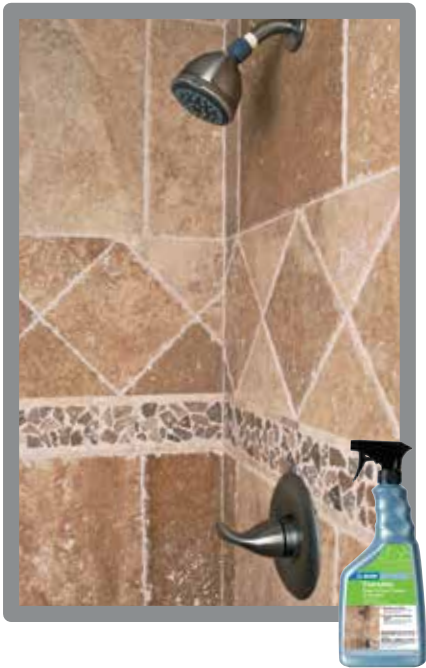
**Everyday Stone Clean
& Polish**

UltraCare Everyday Stone Clean & Polish is a ready-to-use everyday spray cleaner and polish. This product will clean and help to enhance the appearance and beauty of natural stone all in one step. Ideal for kitchen and bathroom countertops, non-acidic *UltraCare Everyday Stone Clean & Polish* is safe to use on natural stone.



**Everyday Stone, Tile &
Grout Cleaner**

UltraCare Everyday Stone, Tile & Grout Cleaner is a high-performance, ready-to-use, everyday spray cleaner. This product helps to clean and deodorize kitchens and bathroom with a fresh lemon smell. Powerful enough to help dissolve grease and grime, *UltraCare Everyday Stone, Tile & Grout Cleaner* is ideal for kitchen and bathroom countertops. Non-acidic, it is safe to use on natural stone, grout and tile.



**Everyday Stone & Grout
Cleaner & Resealer**

UltraCare Everyday Stone & Grout Cleaner & Resealer is a ready-to-use, everyday spray cleaner. This product helps to boost the performance of any existing penetrating sealers while cleaning and deodorizing. Powerful enough to help dissolve grease and grime, *UltraCare Everyday Stone & Grout Cleaner & Resealer* is ideal for kitchen and bathroom countertops. Non-acidic, it is safe to use on natural stone, grout and tile.

	Product Code	Size
U.S.	01224000	Spray bottle: 24 U.S. oz. (710 mL)
Canada	01224021	Spray bottle: 24 U.S. oz. (710 mL)

	Product Code	Size
U.S.	01024000	Spray bottle: 24 U.S. oz. (710 mL)
Canada	01024021	Spray bottle: 24 U.S. oz. (710 mL)

	Product Code	Size
U.S.	00924000	Spray bottle: 24 U.S. oz. (710 mL)
Canada	00924021	Spray bottle: 24 U.S. oz. (710 mL)



Grout Refresh™ Pre-Cleaner

UltraCare Grout Refresh Pre-Cleaner is a ready-to-use cleaner specially formulated to prepare grout joints before application of MAPEI's *Grout Refresh*. *UltraCare Grout Refresh Pre-Cleaner* will remove grease, dirt, soil, soap scum and hard water deposits from grout joints to ensure a superior bond for *Grout Refresh*. This product should not be used on epoxy grout joints.

	Product Code	Size
U.S.	01684000	Bottle: 8 U.S. oz. (237 mL)
Canada	01684021	Bottle: 8 U.S. oz. (237 mL)



Cement Grout Haze Remover

UltraCare Cement Grout Haze Remover is a professional-strength formulation that helps to remove cement grout haze from tile, concrete and stone surfaces. It is an acidic, low-odor, non-flammable, easy-to-use, water-based formula.

	Product Code	Size
U.S.	01732000	Bottle: 1 U.S. qt. (946 mL)
	01753000	Jug: 1 U.S. gal. (3,79 L)
Canada	01732021	Bottle: 1 U.S. qt. (946 mL)
	01753021	Jug: 1 U.S. gal. (3,79 L)



Epoxy Grout Haze Remover

Ultracare Epoxy Grout Haze Remover is a professional-strength formulation that helps to remove epoxy grout haze from tile, concrete and stone surfaces. It is a low-odor, non-flammable, easy-to-use, water-based formula.

	Product Code	Size
U.S.	02132000	Bottle: 1 U.S. qt. (946 mL)
	02153000	Jug: 1 U.S. gal. (3,79 L)
Canada	02132021	Bottle: 1 U.S. qt. (946 mL)
	02153021	Jug: 1 U.S. gal. (3,79 L)



Efflorescence Remover

Ultracare Efflorescence Remover is a professional-strength, acid-based formulation that effectively removes efflorescence from ceramic and porcelain tile, concrete, brick and stone surfaces as well as cementitious grout.



Heavy-Duty Sealer & Coating Stripper

Ultracare Heavy-Duty Sealer & Coating Stripper is a professional-strength formulation that helps to remove tough coatings, lacquers, varnishes, sealers, paints and epoxy grout haze from surfaces. This product effectively dissolves heavy wax, and helps to remove deep-set stains and heavy grease buildup. *Ultracare* Heavy-Duty Sealer & Coating Stripper is water-based, pleasantly scented, nonflammable and easy to use.



Deep Stain Remover for Stone

Ultracare is a Deep Stain Remover for Stone helps to absorb food, grease and oil stains out of natural-stone surfaces including granite, marble, limestone, slate, travertine, terra cotta, flagstone, concrete and cementitious grout.

	Product Code	Size
U.S.	02053000	Jug: 1 U.S. gal. (3,79 L)
Canada	02053021	Jug: 1 U.S. gal. (3,79 L)

	Product Code	Size
U.S.	01832000	Bottle: 1 U.S. qt. (946 mL)
	01853000	Jug: 1 U.S. gal. (3,79 L)
Canada	01832021	Bottle: 1 U.S. qt. (946 mL)
	01853021	Jug: 1 U.S. gal. (3,79 L)

	Product Code	Size
U.S.	02271000	Jar: 0.5 lb. (0,23 kg)
Canada	02271021	Jar: 0.5 lb. (0,23 kg)



The **GREEN** *WORLD* **of MAPEI**

CONSTANT INNOVATION IN **RESPECTING**
THE **ENVIRONMENT** AND **MANKIND**

We offer products that are:

- ✓ The result of the innovative MAPEI Research & Development laboratories
- ✓ Formulated with
 - Recycled, ultra light materials
 - Low VOC content
 - Low-Dust Technology
- ✓ Good for the environment, installers and end users
- ✓ Manufactured locally by eco-sustainable plants
- ✓ Certified by
 - Collaborative for High Performance Schools, validating green-product compliance for MAPEI's Tile & Stone Installation Systems
 - Carpet and Rug Institute, validating low/no VOC content for MAPEI's Floor Covering Installation Systems



Choose MAPEI for your eco-sustainable projects.

MAPEI delivers more than 110 products to help designers and contractors create innovative projects that comply with the Green Building Council's LEED (Leadership in Energy and Environmental Design) program.

Seminarios para entrenamiento 2012

El Instituto Técnico de MAPEI (en inglés) provee entrenamiento de alta calidad a arquitectos, instaladores y técnicos en 7 locales: Deerfield (IL), Garland (TX) y Dalton (GA) en EE.UU.; y en Canadá (Ontario), Laval (Quebec) y Delta (BC), todos en Canadá. En el local MTI de Laval, los seminarios se ofrecen tanto en inglés como en francés.



	Seminarios en EE.UU.	Seminarios en Canadá
Sistemas de restauración de concreto (CRS)	Entrenamiento Básico y Práctico Clases de uno y dos días que se centran en niveladores, capas finales, mitigación de la humedad y reparación de concreto.	Entrenamiento 101, Básico: Preparación de superficies, morteros para reparación de un paso y más.
Sistemas de instalación de revestimientos de piso (FCIS)	Entrenamiento Básico y Práctico Clases de uno y dos días que cubren productos para la preparación de superficies, impermeabilización, aislamiento de grietas, instalación de losetas y piedra, y enluchado.	Entrenamiento 101, Básico: Productos para la preparación de superficies, morteros de capa delgada, adhesivos y lechadas.
Sistemas de instalación de losetas y piedra (TSIS)	Entrenamiento Básico y Práctico Clases de uno y dos días que cubren productos para la preparación de superficies, impermeabilización, aislamiento de grietas, instalación de losetas y piedra, y enluchado.	Entrenamiento 101, Básico: Productos para la preparación de superficies, morteros de capa delgada, adhesivos y lechadas.

- > Para información como registrarse a seminarios en EE.UU., por favor contacte a Sophia D'A... 8555.
- > Para información como registrarse a seminarios en Canadá, por favor contacte a... 1212.



Tile & Stone Installation Systems

- Mud Bed and Repair Systems
- Admixture
- Patching Compounds, Skimcoats and Additives
- Bond-Promoting Primers
- Primers for Self-Leveling
- Moisture Control
- Waterproofing Membranes
- Crack Isolation and Sound Reduction
- Flexible Mortar System
- Polymer-Modified Mortars
- Full-Contact Mortars
- Lightweight Polymer-Modified Mortar
- Specialty Mortars and Additives
- Dry-Set Mortars
- Dry-Set Mortar Latex Additives
- Jobsite Mortar Additive
- Mastics
- Epoxy Grouts
- Cement Grouts
- Grout Additive
- Premixed Products
- Caulks
- Grout Colorant



UltraCare™ Stone, Tile & Grout Care Solutions

- Cleaners
- Sealers
- Finishes
- Problem Solvers



Concrete Restoration Systems

- Self-Leveling Underlayments
- Decorative Toppings
- Primers for Self-Leveling
- Moisture Reduction
- Patching and Skimcoating Compounds
- Screed Mortars
- Concrete Repair Mortars
- FRP Composite Systems
- Construction Grouts
- Exterior Finishing
- Waterproofing
- Repair Epoxies
- Admixtures
- Corrosion Protection
- Coatings and Sealers
- Sealants and Joint Fillers



Floor Covering Installation Systems

- Subfloor Treatment Products
- Patching and Skimcoating Compounds
- Self-Leveling Underlayments and Primers
- Sealant and Joint Filler
- Slope and Deep-Fill Products
- Waterproofing Products
- Carpet Installation Adhesives and Accessories
- Resilient Flooring Adhesives
- Wood-Flooring Adhesives and Accessories
- Moisture Control Products
- Sports-Flooring Installation Products



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1144 East Newport Center Drive
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Customer Service
1-800-42-MAPEI (1-800-426-2734)

Technical Services
1-800-992-6273 (U.S. and Puerto Rico)
1-800-361-9309 (Canada)

Services in Mexico
0-1-800-MX-MAPEI (0-1-800-696-2734)

NORTH AMERICA

United States	Virginia
Arizona	Canada
California	British Columbia
Florida	Ontario
Georgia	Quebec
Illinois	Mexico
New Jersey	
Texas	

SOUTH AMERICA/CARIBBEAN

Argentina
Puerto Rico
Venezuela

EUROPE

Austria	Netherlands
Belgium	Norway
Benelux	Poland
Bulgaria	Portugal
Croatia	Romania
Czech Republic	Russia
Finland	Slovakia
France	Slovenia
Germany	Spain
Greece	Sweden
Hungary	Switzerland
Italy	Ukraine
Luxembourg	United Kingdom

ASIA/OCEANIA

United Arab Emirates	India
Australia	Malaysia
China	New Zealand
Hong Kong	Singapore
	Vietnam

AFRICA

Egypt

UltraCare™

Stone, Tile & Grout Care Solutions

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(1-888-876-2734)

Technical Services

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